

The commitment of **ACCIONA Facility Services, ACCIONA Airport Services and ACCIONA Forwarding** is to maintain an Occupational Health and Safety Management System, adding value to its clients through the excellent management of its processes, being a pioneering company and a benchmark for good practices , considering as a priority the demand for continuous improvement of the quality of its services, the protection of health and safety, respect for people and the fulfillment of objectives.

The performance of the entire organization is based on the following principles:

- 1. Leadership of Management** and of the entire organization with the management of health and safety at work, not only to meet the expectations of its customers, but also to permanently improve their level of satisfaction.
- 2. Customer satisfaction** based on the identification of their needs and expectations, acting at all times with professionalism, ethics and transparency.
3. Vision to **promote the culture** of safety and health at work throughout the organization, in suppliers and, in general, in the environments in which it carries out its activities.
4. Commitment to **comply with the legal requirements** applicable to each service and other requirements that the organization subscribes to, as well as their continuous updating.
5. All personnel in command ensure **adequate conditions for the workers** under their charge. To do this, it shows interest and sets an example as part of its function.
- 6. Commitment to provide safe and healthy working conditions** for the prevention of work-related harm and ill health that is appropriate to the purpose, size and context of the organization, as well as the nature of its risks and its opportunities.
- 7. Profitability and contribution to sustained profit**, avoiding costs caused by activities that do not provide real added value (defective work, delays, non-quality costs) and increasing the productivity, performance and value of the company for OHS.
8. Orientation towards risk management to avoid situations with damage to the health or safety of people or incidents, **eliminating hazards and reducing risks to Occupational Health and Safety**.
- 9. Motivate, train and communicate internally**, at all levels of the organization, the activities related to the performance of the Occupational Health and Safety Management System.
- 10. Continuous improvement** of the culture of the organization that enhances the behavior of employees and collaborators in compliance with the requirements of Health and Safety and prevention of diseases, of damage to people, promoting the search for innovative solutions and the knowledge sharing.
11. Integration of the values of health and safety at work in the Business strategy and in the development of its activity through **process management** and the establishment of appropriate objectives.
- 12. Periodically review** the degree of **efficiency of the OHS Management System**, ensuring the availability of information and the necessary resources to achieve the objectives and goals established periodically.

13. The organization promotes and establishes the necessary means so that the **communication** of deficiencies and/or suggestions for improvement are analyzed and, if possible, applied. The commitment to prevent damage and deterioration of health, as well as the process of continuous improvement is essential for the future of our organization. Establish channels for the exchange of information and cooperation between our staff and also with our customers and suppliers to continuously improve the way we select our supplies, carry out our work, and provide our services.

14. Communicate to all workers and interested parties about those aspects that affect health and safety at work, including the commitment to participate, involving workers and their representatives in the decision-making processes in the management system of OHS. All of the above guaranteed through the establishment of the different channels of communication, participation and consultation.

15. Minimize risks and take advantage of opportunities based on their identification and adoption of the necessary measures.